



Ang Shu Ying

Staff Nurse
Intensive Care Unit

PASSING IT ON

Growing up in a single-parent family, Ang Shu Ying watched her mother struggle to make ends meet.

"I received a lot of assistance to make it through school so I want to dedicate my life to helping others," said Shu Ying, whose role model is her mother. "Even though we weren't well-off, my mother was always generous about helping others."

Winning the Courage Fund HHA was unexpected for the young nurse, who is just entering her second year as a healthcare professional. The Parkway College graduate joined Mount Elizabeth Hospital's Intensive Care Unit in 2014 and quickly became an independent and competent asset to the team.

But what most impressed her Head of Department, Assistant Director of Nursing (ADON) Tang Lin Yok, was Shu Ying's extraordinary dedication to her work, her patients and their families.

"I am grateful to receive this award doing what I love. I get to help others and give back to society, just like how others have helped me."

ANG SHU YING

Putting others before self

In nominating Shu Ying for the award, ADON Tang Lin Yok wrote, "Shu Ying is very empathetic. She always finds time to attend to the psychological and emotional needs of patients and their families.

"I remember a difficult situation involving two high-strung daughters of a patient. Shu Ying calmed them down and earned their trust, so much so that they later requested that she be assigned to their father. On one occasion, when Shu Ying learnt that the family was anxious about her being off-duty the next day, she had no qualms about changing her roster."

Shu Ying remembers the patient well, as she stayed in contact with him even after he was transferred to a General Ward and, later, discharged.

"I'm just grateful that a small effort on my part can make a meaningful difference to someone else."